



## Fiber to the Home Project General Frequently Asked Questions (FAQs)

### *What is Velocity Broadband?*

Velocity Broadband is the City of Hudson's own fiber optic internet service. Initially built in 2015 to support business growth, the service is now expanding into more residential areas within the City. Fiber optic internet is the fastest, most reliable internet choice for today's modern family.

### *What is this project about?*

Velocity Broadband is the City of Hudson's fiber-optic internet service. In 2025, the City began expanding fiber into neighborhoods that don't already have access, so more residents can enjoy fast, reliable internet and voice services.

### *Why was my neighborhood chosen?*

The City's goal is to bring fiber to every neighborhood that doesn't already have it. The rollout schedule was designed to be fair and to line up with other planned City projects.

### *Is Velocity Broadband available at my address?*

Velocity Broadband has a 4-year plan to expand service to residential neighborhoods that do not have access to high-speed fiber optic internet. Check your address at <https://www.hudsonvelocity.com/residential>.

### *What services are available, and what is the price?*

Service starts at 1 Gig (1000/1000 Mb) Fiber Optic Internet for \$68/month with an option to transfer your Landline Phone Service for \$30/month. Additionally, higher speed options will be available on the Velocity Broadband website. Velocity is an internet and voice provider and does not offer television subscriptions.

### *Am I required to sign up for Velocity Broadband?*

No. Velocity Broadband is available to Residents and Businesses in our serviceable areas, but it is not mandated. Customers may choose to switch to Velocity, keep their current provider, or use a combination of services.

### *Does Velocity provide a modem and router? Can I use my own? What is the cost?*

Velocity provides an Optical Network Terminal (ONT) which serves as your modem and router, as part of your service. There is no additional charge for this device. You may choose to use your own router or WiFi mesh network. Custom WiFi network upgrades are also available from Velocity.

### *Who do I contact with questions?*

Hudson Engineering Office at 330-342-1770 or [engineering@hudson.oh.us](mailto:engineering@hudson.oh.us) (Monday–Friday, 7:00 a.m.–3:30 p.m.)

