

Helpful Wi-Fi Tips for Your Home or Business

What is Wi-Fi?

Wi-Fi is the invisible, wireless signal that connects all our favorite wireless devices such as laptops, phones, tablets, TVs, Smart Home Technology, speakers, and more to the internet and to each other. **Velocity Broadband** delivers the internet to your home or business at a variety of speeds to meet the unique needs of each situation. The **Velocity-installed** equipment provides the general Wi-Fi signals and also enables connectivity across your home or business. Some people find as they increase their dependence on lightning fast internet that their Wi-Fi signal is not robust enough to support all their devices. Over time if you add more wireless devices, Smart Home Technology, stream more programming or work from home, you may need to boost your Wi-Fi signal.

Next Steps if You Are Having Wi-Fi Issues

Do you feel your signal is not strong enough or do you have dead spots in your home? **Velocity Broadband** offers two recommendations for our customers with Wi-Fi issues. A homeowner can purchase and install their own Wi-Fi system. Another option is to choose a **Velocity** high-capacity managed wireless solution. These are two good options to help alleviate your wireless issues. Which one is right for your home or business?

1 Personal Wireless Network:

Purchasing your own personal wireless router or mesh network equipment might be a better option for some customers with the willingness to install their equipment. Here are some points to consider for your home or business.



- Offers the freedom of controlling your own network settings.
- A one-time purchase of the device and you own it outright.
- Requires you to set up the device on your own or to hire a vendor to assist and/or manage it.
- **Velocity Broadband** support staff can only provide limited support since you own the device.
- You can decide when to switch out your equipment and when to upgrade your router/access point.
- Numerous device options are on the market and can be catered to your home or business needs.

2 Managed Wireless Network:

A Managed Wireless Network is an option **Velocity** can provide to customers for an additional monthly fee. This commercial-grade equipment manages Wi-Fi signals to your devices. Check out these facts to help you decide!



- Commercial-grade equipment for your home or business that is extremely reliable.
- Includes full technical support from **Velocity Broadband**. Contact **Velocity** with any issues.
- Monthly rental fee is added to your invoice for as long as you have the device.
- **Velocity** uses Wi-Fi 6 equipment for the fastest Wi-Fi around! **Velocity** works with you to determine the optimal solutions for your Wi-Fi issues.
- Customer does not have access to the device to make network changes themselves. **Velocity** can make adjustments for you with a quick call.
- Managed wireless can usually be installed promptly after requesting the service.

Contact the Velocity Team to discuss the best option for your home or business!

Call us at **330-342-9544**

Visit us at www.hudsonvelocity.com. Contact us at Velocity@Hudson.oh.us.