

## Enjoy a better voice experience with Velocity Voice Services

### Standard Features

#### 3-Way Calling

Connects you with other parties at once

#### Anonymous Call Rejection

Reject calls from restricted numbers

#### Call Forwarding

Forwards your incoming calls to another number

#### Call Forwarding Always

Forwards all your incoming calls to another number

#### Call Forwarding No Answer/Busy

Forwards your calls only if your line is busy or unanswered

#### Call Hold

Holds active calls and lets you make/receive a second call

#### Caller ID

Displays name and number of caller before you answer

#### Caller ID Delivery Blocking

Block your info from party you are calling

#### Call Logs

Keeps a record of all missed, received and dialed calls

#### Call Pick Up

Allows members of a group to answer one another's incoming calls

#### Call Rejection

Restricts calls from anonymous or specified numbers

#### Call Return

Calls back the last party that called you

#### Call Transfer

Easily transfers active calls to an internal or external line

#### Call Waiting

Allows you to manage multiple callers at the same time

#### Call Waiting Cancel

Stops incoming calls to ensure no interruptions when you are on another call

#### Do Not Disturb

Set station as unavailable

#### Extension Dialing

Connects phones in your workplace using an extension

#### Last Number Redial

Enables user to redial last number dialed

#### Message Waiting Indicator

Plays a stutter tone to indicate new voicemail message

#### PIN Skip

Turns off the need for a PIN for Voicemail

#### Privacy

Exclude yourself from Internal directory listings and group

#### Voicemail

Lets callers leave a message for you

#### Voicemail to Email

Sends voicemails to your email with a .wav file

### Executive Features

#### Anywhere

Transfer calls from office to cell phone

#### Busy Lamp

User can see if a selected group is busy with an indicator

#### Call Blocking

Restricts certain incoming calls

#### Call Forwarding Selective

Lets you choose which incoming calls will be forwarded to another number. Allows for custom scheduling.

#### Caller ID Custom

Customize number and name that others see when you call

#### Call Notify

Set up certain calls to trigger e-mail notification

#### Directed Call Pick Up

Enables you to pick up an incoming call on another line by entering \* + the extension on your phone.

#### Find Me/Follow Me

Setup a list of numbers that are alerted when a call comes in

#### Hoteling

Enables mobile workers to share office space and phones as needed

#### Intercept Message

Notifies callers when a disconnected number is no longer in service

#### Multiple Call Arrangement

With (SCA), allows multiple calls to be handled concurrently

#### N-Way calling

Add up to 6 parties to a call

#### Priority Alert

A different ring/tone when qualifying calls come in

#### Push to Talk

User to user intercoms

#### Selective Call Acceptance

Only select calls complete to user

#### Shared Call Appearance (SCA)

Calls can ring up to 35 phones simultaneously

#### Speed Dial

Quickly dial frequently called numbers

#### \*Voicemail Transcription

Translates voicemail to text and emails it to the user

\*Feature is included in the Executive Service or as a Feature Add-On to Premium Service

