

Quick access desk phone shortcut codes that can be used to perform various call control actions when the related services are enabled for use in the system.

FEATURE	ON	OFF	FEATURE	ON	OFF
Anonymous Call Rejection	*77	*87	Division Inhibitor	*80	
Call Bridge	*15		Do Not Disturb	*78	*79
Call Forward - Always	*72	*73	Escalate Call to Supervisor	#83	
Call Forward - Busy	*90	*91	Flash Call Hold	*22	
Call Forward - Don't Answer	*92	*93	Forced Forwarding	#72	*73
Call Forward - Not Reachable	*94	*95	Group Call Park	#58	
Call Park	*86		Initiate Silent Monitoring	#82	
Call Park Retrieve	*88		Last Number Redial	*66	
Call Pickup	*89		Anywhere/Location Control	*12	*13
Call Retrieve Pull Call	*11		Make Outgoing Call as Call Center	#80	
Call Return	*69		Make Personal Outgoing Call	#81	
Call Waiting	*56	*57	Monitoring Next Call	#84	
Caller ID - Block Outbound (per call)	*67	*82	Music On Hold Per-Call Deactivation	*60	
Caller ID Block - Outbound	*68	*81	Night Service Manual Override	#70	#71
Cancel Call Waiting (per call)	*70		Per Call Account Code	*71	
Clear Voice Message Indicator	*99		Push To Talk	*50	
Direct Voicemail Transfer	*55		Speed Dial 100	*75	
Directed Call Pickup	*97		*Speed Dial 8	*74	
Directed Call Pickup With Barge-In	*33		Voicemail Access	*98	