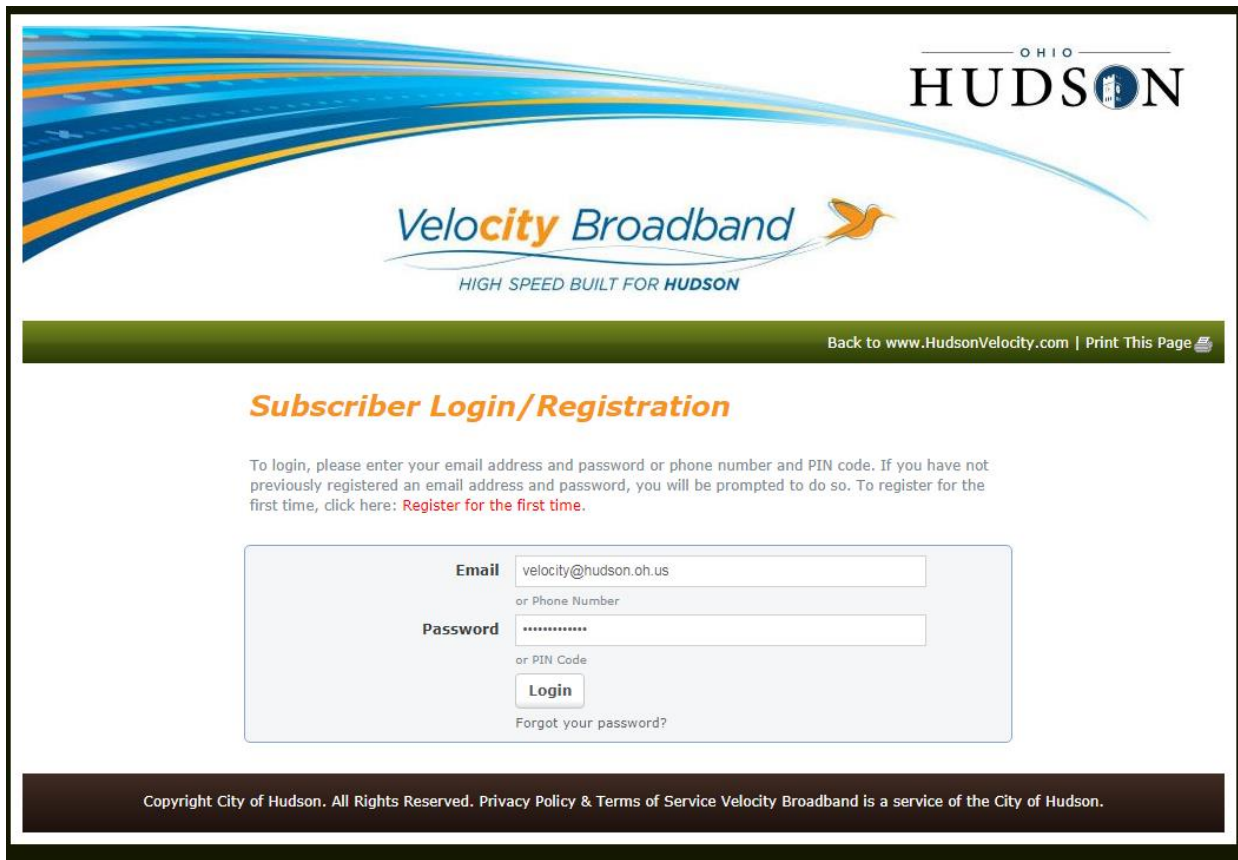


Velocity Broadband: setting up credit cards and auto-pay in the web portal

In the web portal, you can view and pay your bill, select automatic payments, contact support, modify alerts, add portal users, and change your password.

Go to www.HudsonVelocity.com and click on the **Pay My Bill** tab



The screenshot shows the Velocity Broadband login page. At the top, there is a header with the Ohio Hudson logo and the Velocity Broadband logo with the tagline "HIGH SPEED BUILT FOR HUDSON". Below the header, there is a green bar with the text "Back to www.HudsonVelocity.com | Print This Page". The main content area is titled "Subscriber Login/Registration" and contains a login form. The form has two input fields: "Email" with the value "velocity@hudson.oh.us" and "Password" with a masked password "*****". Below the password field, there is a "Login" button and a link "Forgot your password?".

OHIO
HUDSON

Velocity Broadband
HIGH SPEED BUILT FOR HUDSON

Back to www.HudsonVelocity.com | Print This Page

Subscriber Login/Registration

To login, please enter your email address and password or phone number and PIN code. If you have not previously registered an email address and password, you will be prompted to do so. To register for the first time, click here: [Register for the first time](#).

Email
or Phone Number

Password
or PIN Code

[Forgot your password?](#)

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Enter your email and password; login

Note: If this is your first time logging in,

Click on **Register for the first time**.

You will need the following information, which can be found on your most recent Velocity invoice:

- Your email address on file
- Your account number
- Your phone number on file
- Last bill amount
- Create and confirm a password

When you register for the first time, you will receive an email. Click on the link in the email to verify the account.



Welcome, Bob! Account #: 200-101001

Back to www.HudsonVelocity.com | [Print This Page](#) | [Logout](#)

Billing

[Account Summary](#)

[Make a Payment](#)

[View Bills](#)

Your Account

[Setup Email Billing](#)

[Manage Payment Methods](#)

[Manage Account Access](#)

[Change Password](#)

[Alerts and Notifications](#)

[Equipment](#)

Help

[Support & Service](#)

Welcome to Velocity Broadband Customer Care Portal!

This interactive site enables you to pay your bill, view your billing history, and update your account online. To get started, simply click one of the links to the left.

Last Bill

Bill Date: 9/3/2019
Bill Amount: \$0.30

[View Bill](#) [View Call History](#)

New Activity

New Activity: \$0.00
Current Balance: \$0.30

[View Call History](#) [View Activity](#)

Payments

Payment Amount Since Last Bill: \$0.00 Last Payment Amount: \$(1.00)
Amount Due: \$0.30 Last Payment Date: 1/3/2019

[Make a Payment](#)

Bill Payment Setup

Payment Type: One Time Payment Method:
Nickname: Account Number:

[Edit](#)

Click on Manage Payment Methods

Billing[Account Summary](#)[Make a Payment](#)[View Bills](#)**Your Account**[Setup Email Billing](#)[Manage Payment Methods](#)[Manage Account Access](#)[Change Password](#)[Alerts and Notifications](#)[Equipment](#)**Help**[Support & Service](#)[Home](#) / [Payment Methods](#)

Payment Methods

Auto Payment Status Disabled

[Change](#)

Account Number	Nickname	Type	Actions
You have not saved any payment method!			

[Add Credit Card](#)

Change Auto Payment Status. You will need to click on the terms and conditions and select the credit card you would like to use for auto-payments.

In the web portal, you can add portal users, view your bill, contact support, modify alerts, and change your password.